



Living Care

RETIREMENT COMMUNITY

RETIREMENT APARTMENTS: LIVING COURT • LIVING VIEW • GABLE VIEW • VALLEY VIEW • SENIOR VIEW • COOK

Feb. 25, 2021

Dear Residents,

As we get ready to begin the month of March, I can't help but reflect that it was in March of 2020 that pandemic restrictions began in our county. What a year! I know we are all eager to move on with life and put this behind us. Little by little, restrictions are starting to ease and businesses are able to open up a little more, but we need to continue to be careful. We are thankful for successful vaccine clinics right here on our campus. We are thankful for dedicated staff that have stuck with us this year and weathered this difficult season with professionalism and compassion. We are thankful for you, our residents, and your families who have patiently supported us and trusted in us as we've worked hard to keep this campus safe.

As you know, next week we are going to re-open the dining rooms again, limited seating. I've attached to this letter the informational form that talks about how this will work. We'll have some residents eating primarily in their apartments, and other residents eating primarily in the dining room. Resident Services is providing the dietary staff with a list of those who said "yes" or "no" regarding eating in the dining room.

To keep this process as streamlined as possible and avoid confusion and delayed meal deliveries, please remember:

- If you are a "yes" to dining in the dining room, you will need to call and notify staff any time you need to cancel or change to have your dinner delivered to your apartment.
- If you are a "no" to dining in the dining room, you will need to let Resident Services or your dietary staff know ahead of time of your desire to eat in the dining room, and whether it's a permanent change or a one evening change. We'll need to assess whether we have room for additional seating based on current dinner sign-ups.

Thank you for your cooperation in helping this process run as smoothly and safely as possible.

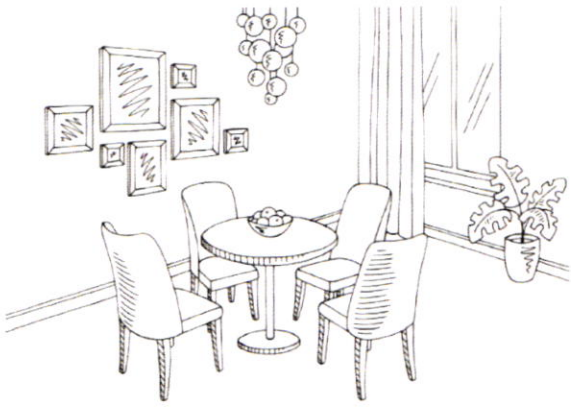
Sincerely,

Eva Lounsbury

Resident Services Director

A Nonprofit Organization Dedicated To The Care Of Our Senior Citizens

Business Office • 211 North 40th Avenue • Yakima, WA 98908-2900 • (509) 965-5260



In Person Dining In Your Apartment Dining Rooms (Limited Seating) Begins Tue. March 2nd

Living Court & Living View Seating at 4:30 pm

Gable View & Valley View Seating at 5:30 pm

Reservation Process:

- If you indicated on last week's survey that you DO want to eat in the dining room:
 - We will expect you in the dining room every night. On nights you wish to eat in your apartment, please call your dining room phone number by 11 am and leave a message indicating your desire to have your meal delivered that night.
- If you indicated that you DO NOT want to eat in the dining room:
 - We will continue to deliver your meals each evening. If you change your mind and do wish to eat in the dining room, please call your pantry and leave a message indicating this and wait for a return call indicating whether there is room in the dining room that evening.

Meal Selection:

- All menu items will be available using our normal menu selection process. Please call your dining room phone number by 11 am each morning if you desire to change your menu selection for that evening.

When you arrive:

- Please arrive no more than 15 minutes early.
- Please wear your name tag lanyard to help new staff learn your names.
- Please wear your mask at all times, except when seated at the table.
- Open seating (no assigned seats). 6 people per table maximum.
- Kindly do not share utensils, condiments, etc. Please only touch your own table items.

Please note: If you arrive at dinner exhibiting any of these symptoms, for any reason, we will request that you return to your apartment and your dinner will be delivered to you.

Excessive: Coughing, Sneezing or Drippy nose - Sore Throat - Fever