



Living Care

RETIREMENT COMMUNITY

RETIREMENT APARTMENTS: LIVING COURT • LIVING VIEW • GABLE VIEW • VALLEY VIEW • SENIOR VIEW • COOK

August 25, 2020

Dear Residents,

Last week I reported to you that one independent resident on our campus had contracted the coronavirus. I am happy to report that this person is on the mend, doing better every day and never had to be hospitalized for symptoms or complications from the virus. I'm also happy to report that due to diligent and careful isolation, this person has not spread the virus to others here at Living Care.

This week we opened up the campus a little to allow up to two people per resident/resident couple to come onto the grounds for a visit. Please visit carefully and be respectful of your neighbors and their space, as some residents may still want to limit contact with the public. Please note that we do not have any public restrooms available on campus so please make sure your guests know this before they arrive. Also, please remember to not congregate with guests in the raised bed areas or in front of the Village Center near the Chatterbox.

During the course of this pandemic, Living Care has worked hard to find creative ways to help each of you obtain things that you need from the community without having to actually go into the community to shop for them (grocery pick-up, prescription pick-up and mailing items for you at the Shipping Shop). We've been happy to do this with no charge up until this point and will continue to provide these services for a while yet. As Yakima county has started to open up some, and new daily virus cases are coming down in number, we are now scheduling weekly grocery shopping bus trips and we are also allowing the courtesy car to be used for these types of tasks. As part of this progression, starting on September 1st we are going to begin charging a nominal fee for pick-up services. This fee will be equal to what the fee would be if you utilized the courtesy car to go to that location. For example, if we pick up your groceries at Wray's, this would be a \$5 service charge. This will show up on your monthly statement similar to how courtesy car charges show up.

Thank you for visiting carefully and safely on our campus grounds. I know you've missed your loved ones dearly and they have missed you.

Sincerely,

Eva Lounsbury
Resident Services Director

A Nonprofit Organization Dedicated To The Care Of Our Senior Citizens

Business Office • 211 North 40th Avenue • Yakima, WA 98908-2900 • (509) 965-5260