



Living Care

RETIREMENT COMMUNITY

RETIREMENT APARTMENTS: LIVING COURT • LIVING VIEW • GABLE VIEW • VALLEY VIEW • SENIOR VIEW • COOK

June 24, 2020

Dear Residents,

Another week has gone by and we still don't have any resident cases of COVID-19!

One of the questions that we are asked the most in Resident Services is, "When can the salons open?" We know that especially for seniors, access to hair care can be about more than just pampering, but also a necessity. Dexterity and flexibility issues can make it difficult, if not impossible, for some seniors to manage their own hair on a regular basis.

As you know, Yakima County is still in Phase I of the state opening process with no indicators that this will change anytime soon. In Phase I, public salons are not legally allowed to open. However, we have a plan to provide limited access to hair care on our campus. Living Care is a private community and a closed campus. As such, our salon services are private and can be done in your private home (this campus is your private home). Given this, we are going to open the Living View salons on Monday June 29th in a limited capacity.

Any provider working in the Living View salons will be working with ONLY Living Care residents, not providing hair care services to anyone off campus in the public. The public will NOT be able to come onto campus to receive hair care services, which we had allowed in the past and may again in the future after this pandemic has resolved. Providers will be screened daily, the same as all Living Care staff, and we will have extra sanitation protocols in place between every client. We will only allow 1 person in the salon at a time with the salon provider. Both resident and provider will need to wear a mask for the duration of the appointment. Because we are also allowing only one resident in the salon at a time, we would ask that you not arrive prior to your appointment time. If you do arrive a little early, or if the provider is still finishing up with cleaning in the salon, we would ask that you wait in the Resident Services office until the provider comes to get you for your appointment. Nail care will continue to be provided in your private apartments. Effective 6/29, all payments for hair & nail services will also revert back to being paid directly to the provider (not billed through Living Care).

Services we will be providing at this time: Wash, cut, blowout, style, curl with curling iron

Services we will not be providing at this time: Chemical treatments (dye/perm), roller sets

It will take a while to get everyone caught up with basic hair care needs, so please be patient with the scheduling process. You may call the salon at 853-3020 to request an appointment time. Our providers will work diligently to get you all in within the next couple weeks.

Thank you,

Eva Lounsbury

Resident Services Director

A Nonprofit Organization Dedicated To The Care Of Our Senior Citizens

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