



Living Care

RETIREMENT COMMUNITY

RETIREMENT APARTMENTS: LIVING COURT • LIVING VIEW • GABLE VIEW • VALLEY VIEW • SENIOR VIEW • COOK

March 19, 2020

Dear family and friends of our Independent Residents,

We are living in complicated and trying times in our country and in our community. We have had the opportunity to connect with some of you over the phone or via e-mail, but with approximately 200 total residents in our independent apartments, one on one conversations with all concerned loved ones are unfortunately not practical.

We want to assure you that the safety and health of your loved one is our utmost priority right now. For the past week, our staff has been working diligently to be in compliance with all health authority, local, state and federal guidelines handed down to us. We have a small team of management who meet daily to discuss the current state of events and our action plan, as well as a larger team that is meeting as needed. Of course all individual departments (activities, maintenance, housekeeping, dietary, etc) are also conducting regular staff updates in order for Living Care as a whole to be able to react quickly and appropriately to the ever changing situation we all find ourselves in regarding the COVID-19 virus and its presence in our community.

Our primary vehicle for mass communication right now is a new page we set up several days ago on our website. You can navigate here at any time to see current campus updates and read copies of communications that have gone out to our independent residents. We encourage you to check this website regularly for updates. <https://livingcarecommunity.com/covid-19/>

At present, no visitors are allowed anywhere on our campus. Pre-approved and medically necessary caregivers (such as for bathing and medication management) are allowed and must be screened daily prior to entering a residential building or resident's apartment. Residents who need help with things like laundry and linen changes, we are having our staff provide these services. We are delivering all meals and providing additional pantry staples for resident purchase through our café. We are asking residents not to leave campus other than for a medically necessary appointment, and to have necessary supplies delivered. We are working on creative ways to help support our residents mental and emotional health during isolation, as well.

Thank you for your cooperation and support during this trying time for all of us. Rest assured, we are hard at work putting into place processes to keep your loved one safe and keeping our campus COVID-19 free.

Thank you for your cooperation,

Eva Lounsbury
Director of Resident Services
509-965-5260

A Nonprofit Organization Dedicated To The Care Of Our Senior Citizens

Business Office • 211 North 40th Avenue • Yakima, WA 98908-2900 • (509) 965-5260