



# Living Care

## RETIREMENT COMMUNITY

RETIREMENT APARTMENTS: LIVING COURT • LIVING VIEW • GABLE VIEW • VALLEY VIEW • SENIOR VIEW • COOK

March 12, 2020

Dear Apartment Residents,

We learned today that we have an Independent Resident who resides in the Valley View building that is being tested for the COVID-19 virus. Let me stress to you that we do not yet know whether this test will come back positive or negative. It is entirely possible that we do NOT have a case of COVID-19 on our campus. However, it takes 3-5 days for test results to come back. Erring on the side of caution, until we have these test results, we are making the following changes (effective immediately):

### Campus Activities / Village Center:

- We have cancelled all group activities that take place in the Village Center or Independent Apartment buildings and have closed the Village Center until further notice.
- We are asking that residents only congregate in their own apartment buildings, using universal precautions, only if they are feeling well and not sitting close together (ideally 6 feet between each person).
- We are asking that all Independent Residents use discretion with visitors, and only visit with outside visitors when necessary and in your private apartments (not in common areas).
- The Village Café and seating area is closed. However, we will be taking orders by phone (#853-3080) from a modified smaller menu that is included with this notice. You can order breakfast or lunch to be delivered to your apartment. The cost of this meal will be charged to your resident account (we will not be taking cash, check or credit card for these meal deliveries – they will need to be charged to your resident account).

### Valley View Residents Specifically

- We request that you **self-isolate** in your apartment until we receive test results back regarding the potential case of COVID-19 in your building.
- We will not be making any Valley View guest apartment reservations at this time.

A Nonprofit Organization Dedicated To The Care Of Our Senior Citizens

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- Courtesy car service for Valley View residents is suspended until we have results back from this potential exposure.
- The Valley View dining room is closed and your nightly meals will be delivered to your apartment doors each evening between 6:00 and 6:30 pm.
  - Please make your daily meal selections by leaving a message on your galley phone number by 11 am each day. The number is 853-3084. If you do not leave a message with a meal selection you will still receive dinner – you will receive the first option on the menu, as is always the procedure.
  - Please clear off your shelf by your front door so that your food can be set here for you. Dietary staff will knock to alert you when they leave your meal on this shelf.
- We ask that you have no visitors at this time, other than essential visitors for your wellbeing, such as a caregiver or a family member dropping off groceries and supplies. We ask that these visitors only come to your apartment and not congregate in any common areas.

We know that this is scary, and we want to assure you that the entire Living Care staff is working diligently to keep you safe and reduce your chances of exposure to this virus as much as possible. We ask for all of our residents' cooperation in self-regulating your daily activities to keep your risk of exposure to an absolute minimum.

We will continue to communicate with you as promptly as possible as things change. You can notify your family that we now have information on our website where they can read notifications such as this one and other pertinent details to what is happening on campus, to stay informed. Our website is [www.livingcarecommunity.com](http://www.livingcarecommunity.com)

Sincerely,

Eva Lounsbury

*Director of Resident Services*

509-965-5260