



# *Living Care*

## RETIREMENT COMMUNITY

3801 SUMMITVIEW AVENUE • YAKIMA, WASHINGTON 98902-2794

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March 11, 2020

RE: Hillcrest Assisted Living (Hillcrest) and Summitview Healthcare Center (SHC)

Dear Resident and Family member or Responsible Party,

As you may have heard in the news, the Coronavirus (COVID-19) has been identified as presumptively positive in nearby Counties by the Washington Department of Health (DOH). While we do not have any cases of COVID-19 in Yakima or at our community, this development triggers heightened infection control practices and protocols as required by Governor Jay Inslee, the Department of Health (DOH) and the Centers for Disease Control (CDC). Please know that maintaining the health, wellness and safety of your loved one is our number one priority.

Effective immediately, Hillcrest and SHC will limit visitation on our campus as required by the Governor's Proclamation 20-06 and DOH. For the health and safety of our residents, we have implemented the following new visitation policies:

- Residents are allowed one visitor per day.
- Visitors must be adults and the visit must take place in the resident's room. This does not apply to end-of-life situations.
- All visitors must follow COVID-19 screening and follow reasonable precautionary measures. Precautionary measures include, but are not limited to, wearing personal protective equipment, social distancing, or visiting in designated locations. Screening includes:
  - fever of 100.4 or higher (a staff member will be taking your temperature)
  - cough, or difficulty breathing, or
  - contact with a person with a confirmed diagnosis of COVID-19 in the last 14 days or are under investigation for COVID-19
  - travel history in last 14 days

All visitors must show ID and sign in and sign out on a visitor's log each visit, which includes date, contact information, travel and illness screening, including temperature findings.

In addition, all large group Activities are cancelled until further notice, and Dining Service may be restricted to Resident Rooms if we learn the virus is present in Yakima.

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Assisted Living - HILLCREST AT SUMMITVIEW Skilled Nursing - SUMMITVIEW HEALTHCARE CENTER

*A Nonprofit Organization Dedicated to the Care of Our Seniors*

Please know that the news about the spread of this new disease is concerning for us all. We understand that communication with your loved ones is incredibly important and encourage you to communicate with them in other ways such as the telephone, video chat, e-mail, or social media.

In addition to limiting visitation to prevent the illness on our campus, we are also focused on infection control best practices with our staff and residents. Staff have been trained on the symptoms of the Coronavirus (COVID-19), CDC recommended infection prevention techniques, and have clear protocols for staff to stay home and not come to work if they are ill or symptomatic. Residents are being routinely monitored for signs and symptoms and will be managed accordingly following recommended CDC protocols for testing and further treatment as needed.

We continue to monitor information and guidance from DOH, CMS and the CDC and are working with state and local public health and emergency preparedness officials to prevent the illness and strengthen our preparation for a possible outbreak. We apologize in advance for any inconvenience this may cause, but believe it is in the best interest of residents. We will continue to keep you informed.

Do not hesitate to contact the following staff with any questions or concerns you may have.

- Tami Beason – Assisted Living Supervisor, 509-965-5269
- Eileen Henley – Social Services Director, 509-965-5246

Sincerely,

A handwritten signature in cursive script, appearing to read "D. Malgesini".

Dennis Malgesini,  
Administrator