



Living Care

RETIREMENT COMMUNITY

RETIREMENT APARTMENTS: LIVING COURT • LIVING VIEW • GABLE VIEW • VALLEY VIEW • SENIOR VIEW • COOK

March 11, 2020

Dear Apartment Residents,

As I'm sure you are all aware, some COVID-19 virus cases have been confirmed in the state of Washington. As of the writing of this letter, there are no confirmed cases in Yakima. However, we at Living Care take the safety of our residents, staff and visitors very seriously. We are actively working to reduce the potential for the COVID-19 virus to spread to our campus.

Living Care practices Universal Precautions, as directed by the CDC, every day to help prevent the spread of whatever viruses or communicable diseases may be present in the Yakima community. When a new virus is identified, like the corona virus, staff determine what reminders or enhancements should be made to our Universal precautions.

Some of the things we are doing currently are:

- We have increased the frequency of sanitation of all contact surfaces throughout the campus.
- We posted extra signage at all main entrances on campus reminding visitors about proper hand washing, hygiene and asking that they not visit if they are feeling ill.
- We are making sure we have adequate supplies of protective equipment (ie: gloves, gowns, masks, sanitizers) in case heightened protective equipment use should be needed.
- All staff are being screened for signs of illness on a daily basis prior to starting their shift.
- For now, already scheduled activities and groups that meet in the Village Center will be still allowed for Independent Residents only. However, we will not be allowing any new reservations for new meetings and activities in our Village Center or activity rooms.
- We are restricting access to our healthcare buildings (Summitview Healthcare Center and Hillcrest at Summitview Assisted Living) in compliance with Governor Inslee's most recent proclamation. What does this mean for independent residents?
 - You will need to use outdoor routes to travel to and from the Village Center, the business office and other apartment buildings.

A Nonprofit Organization Dedicated To The Care Of Our Senior Citizens

Business Office • 211 North 40th Avenue • Yakima, WA 98908-2900 • (509) 965-5260



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- You will not be able to walk through or attend activities in the Summitview Healthcare Center or Hillcrest Assisted Living. This includes the Boardroom, so Independent Residents will need to attend the Sunday chapel at 3:30 in the Meyer Auditorium.
- Use of the Living Court/ Hillcrest skybridge will be limited to Hillcrest residents only.
- The Living Care shopping bus will pick up Living Court residents in front of Living Court, instead of in front of Hillcrest Assisted Living.
- Currently all visitors to the healthcare areas will need to be screened through the main business office doors (on the east side of campus, near the circular drive and flag pole, not the Resident Services Office) before entrance
 - Residents in the healthcare areas are limited to 1 visitor per day. Visitation must take place in the residents apartment/room, not in shared resident spaces.
 - If you routinely visit a friend or family member in our healthcare buildings, please contact your friend and/or family to help coordinate who will visit each day prior to your visitation.

We encourage all of our Independent Residents to use caution and care when accepting visitors into your apartment or traveling around the community, especially where large groups are congregating. Know that who you invite into your apartment could impact not only you, but also your neighbors. Please ask your family and friends to not visit at this time if they have a fever, any signs of respiratory distress or have been in contact with someone with a confirmed case of COVID-19.

Although we hope that this virus does not spread to the local area, be aware that we are prepared to cancel more upcoming activities and events should this become necessary or prudent. Thank you for your diligence, patience and cooperation as we all work hard to keep all of us safe.

Sincerely,

Eva Lounsbury

Director of Resident Services

509-965-5260

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